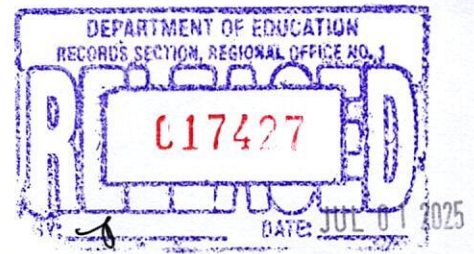




Republic of the Philippines
Department of Education
REGION I



OFFICE MEMORANDUM

QAD-2025- 167

CONDUCT OF 1ST SURVEILLANCE AUDIT FOR REGIONAL OFFICES

To: Assistant Regional Director
Chiefs of Functional Divisions
Heads of Units/Sections
All Others Concerned

1. To sufficiently determine whether DepEd Regional Office I is certifiable to ISO 9001:2015, *TUV Nord Philippines* will conduct surveillance audit on August 4, 2025.
2. The surveillance audit will be conducted in one (1) day with two (2) external auditors and two (2) members of the National Quality Management System (NQMS) Secretariat.
3. In view hereof, all concerned Functional Divisions are respectfully reminded to undertake necessary preparations and ensure compliance with the harmonization of QMS documentary requirements to avoid nonconformity rating.
4. For clarifications, please contact the Quality Assurance Division (QAD)/QMS Secretariat through telephone number (072) 682 -2324 loc. 117 or through email at qad.region1@deped.gov.ph.
4. Immediate dissemination of this Memorandum is desired.

TOLENTINO G. AQUINO
Director IV

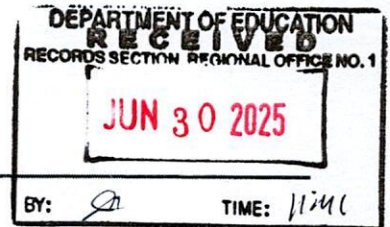
QAD/fad/OM_ 1stSurveillanceAuditForRegionalOffices
June 30, 2025



Republika ng Pilipinas

Department of Education

OFFICE OF THE UNDERSECRETARY
HUMAN RESOURCE AND ORGANIZATIONAL DEVELOPMENT



MEMORANDUM
DM-OUHROD-2025-1714

TO : **REGIONAL DIRECTORS**
DepEd Region I, II, III, IV-B, V, VI, VII, VIII, IX, X, XI, XII, CARAGA, CAR, NCR

FROM : **WILFREDO E. GABRAL**
*Undersecretary
Human Resource and Organizational Development*

SUBJECT : **CONDUCT OF 1ST SURVEILLANCE AUDIT FOR REGIONAL OFFICES**

DATE : 27 June 2025



DepEd Order No. 009, s. 2021, titled *Institutionalization of a Quality Management System (QMS) in the Department of Education (DepEd)* aims to integrate the Department's internal processes, upgrade people capacity, ensure consistency in the delivery of quality services, and foster continuous process improvement that will result in enhanced and sustained client satisfaction.

In April 2024, DepEd Regional Offices (RO) were awarded with ISO 9001:2015 Certification after being audited and recommended as deemed compliant with the requirements of the mentioned standards. These ROs are Region I, II, III, IV-B, V, VI, VII, VIII, IX, X, XI, XII, CARAGA, CAR, and NCR.

These offices shall maintain this ISO 9001:2015 certification within its three-year audit cycle, with surveillance audits to be conducted every year. To sufficiently determine whether DepEd ROs are re-certifiable to ISO 9001:2015, a third-party auditor and certifying body shall conduct a surveillance audit in the ISO-certified Regional Offices.

The schedule for the 1st surveillance audit of Regional Offices are as follows:

Regional Office	Audit Schedule
National Capital Region (NCR)	July 21, 2025
Region II (Cagayan Valley)	July 21, 2025
Region VI (Western Visayas)	July 21, 2025
Region V (Bicol)	July 22, 2025
Region VII (Central Visayas)	July 22, 2025
Region VIII (Eastern Visayas)	July 22, 2025



Room 102, Rizal Building, DepEd Complex, Meralco Ave., Pasig City 1600
Telephone Nos.: (+632) 86337206, (+632) 86318494
Email Address: usec.hrod@deped.gov.ph | Website: www.deped.gov.ph

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Effectivity	03.23.23	Page	1 of 2



Region XI (Davao Region)	July 23, 2025
Region IV-B (MIMAROPA)	July 28, 2025
Region III (Central Luzon)	July 30, 2025
Region X (Northern Mindanao)	July 31, 2025
Region XIII (CARAGA Administrative Region)	August 1, 2025
Region XII (SOCCSKSARGEN)	August 1, 2025
Region IX (Zamboanga Peninsula)	August 1, 2025
Region I (Ilocos Region)	August 4, 2025
Cordillera Administrative Region (CAR)	August 6, 2025

All Regional Offices are kindly requested to undertake the necessary preparations, particularly in ensuring the updates and improvements of their QMS documents to avoid nonconformity.

The surveillance audit for each RO will be conducted in one day with two external auditors. They will be accompanied by two (2) members of the National Quality Management System (NQMS) Secretariat. The audit plan for each Regional Office will be disseminated through a separate advisory.

For concerns regarding the matter, please contact the **National Quality Management System Secretariat, Bureau of Human Resource and Organizational Development-Organization Effectiveness Division** through email at nqmssupport@deped.gov.ph or at telephone number (02) 8633-5357.

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Department of Education