



Republic of the Philippines
Department of Education
REGION I



REGIONAL MEMORANDUM

No. 826 s. 2024

**REACTIVATION OF REGIONAL AND DIVISION OPLAN BALIK ESKWELA
PUBLIC ASSISTANCE COMMAND CENTER (OBE-PACC)**

To: Schools Division Superintendents
Division Public Assistance Coordinators

1. In line with the conduct of the 2024 Oplan Balik Eskwela (OBE), which aims to ensure that learners from public and private schools are enrolled, and address problems, queries, and other concerns encountered during the start of the school year, this Office recommends the reactivation of **OBE Public Assistance Command Centers (OBE-PACCs)** from July 22 to August 2, 2024.
2. The OBE-PACC shall serve as an information and complaints processing and routing mechanism.
3. Ensure that the OBE hotline numbers, email, Short Message Number (SMS) numbers, and social media are available and disseminated to the public.
4. Reporting of issues and concerns, including action taken, received within the day shall be through the OBE Ticketing System.
5. For queries, you may contact the Public Affairs Unit through email paac.region1@deped.gov.ph or through telephone number (072) 682-23-24 local 106.
4. For information and compliance.

For the Regional Director:

OSCAR P. FLORES
Chief Education Supervisor
Quality Assurance Division

Encl.: None
Reference: DepEd Memorandum 035, s.2024
To be indicated in the Perpetual Index
Under the following subjects:

CLASSES SCHOOLS

ORD-PAU/jds/RM_OBE Reactivation
July 18, 2024



DepEd R01



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PAU 24 0057



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