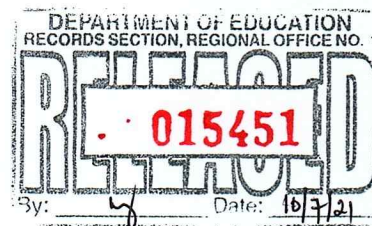




Republic of the Philippines
Department of Education
 Region I



Office of the Regional Director

OCT 07 2021

REGIONAL MEMORANDUM
 No. 1142, s. 2021

**REPORT ON THE CONCERNS AND GRIEVANCES RECEIVED FROM LEARNERS
 PRIOR TO THE OPENING OF SCHOOL YEAR 2021-2022**

To: Schools Division Superintendents

1. In compliance with the request for data from the Office of Rep. Sarah Jane I. Elago of Kabataan Partylist during the House of Representatives' Plenary Hearing of the FY 2022 Budget of the Department of Education conducted on September 30, 2021, the Schools Division Offices are hereby requested to submit a summary report on the concerns and grievances received from learners prior to the opening of SY 2021-2022.
2. The summary report should comprise a minimum of three (3) and a maximum of five (5) pages.
3. Below is the list of possible grievances and concerns which may be included in the summary report, but not be limited to:

Types of Issues and Concerns/Grievances from Learners	
General	Specific
Technology	Internet connection
	Lack of knowledge in using different platforms
	Uniformity of platforms used
	Lack of gadgets
Communication	Learners having difficulty communicating with teachers

DepEd Region 1: Built on character; empowered by competence.



Flores St., Catbangan, City of San Fernando, La Union
 (072) 607-8137 / 682-2324
 region1@deped.gov.ph | Website: www.depedro1.com





Learning Environment	Lack of conducive learning environment
	Family issues, personal errands, household issues, etc.
	Lack of supervision from a parent/guardian
	Power interruptions
	Natural calamities
Learning Materials	Lack of modules
	Excessive number of modules/requirements
Financial	Tuition fee increase or non-decrease (private school)
	Financial needs for class projects
	Utility bills (electricity, internet, etc)
Others	Physical submission of printed modules
	Non-enrolment and lack of interest in education due to personal family matters
	Other concerns

4. In view of the urgency of the matter, SDOs are requested to submit and upload the report on or before October 8, 2021, 5:00 PM, to this Google Drive link: <https://tinyurl.com/R1ConcernsLearners>.

5. Should you have queries or concerns, please contact the Curriculum and Learning Management Division at clmd.region1@deped.gov.ph cc: johnson.sunga@deped.gov.ph

6. For the information and compliance of all concerned.

TOLENTINO G. AQUINO
Director IV

Encl: None
Reference: DM-OURO-21-0334

To be indicated in the Perpetual Index
under the following subjects:

REPORT
ISSUES
LEARNERS

CLMD/jps/ReportOnConcernsAndIssuesFromLearners
October 7, 2021




Republic of the Philippines
Department of Education


OFFICE OF THE UNDERSECRETARY

MEMORANDUM

DM-OURO-21-0334

TO : **ALL REGIONAL DIRECTORS**
MINISTER OF BASIC, HIGHER, AND TECHNICAL EDUCATION,
BARMM

FROM : 
ATTY. REVSEE A. ESCOBEDO
Undersecretary
Field Operations, *Palarong Pambansa* Secretariat, and DEACO


MALCOLM S. GARMA
Assistant Secretary
National Academy of Sports and Field Operations

SUBJECT : **REGIONAL SUMMARY REPORT ON THE CONCERNS AND GRIEVANCES RECEIVED FROM LEARNERS PRIOR TO THE OPENING OF SCHOOL YEAR 2021-2022**

DATE : October 6, 2021

In compliance with the request for data from the Office of Rep. Sarah Jane I. Elago of *Kabataan Partylist* during the House of Representatives' Plenary Hearing of the FY 2022 Budget of the Department of Education conducted on September 30, 2021, **the Regional Directors are hereby requested to furnish a regional summary report on the concerns and grievances received from learners prior to the opening of SY 2021-2022.** The regional summary report should comprise a minimum of three (3) and a maximum of five (5) pages.

In this regard, below is the list of possible grievances and concerns which may be included in the regional summary report, but not be limited to:

Types of Issues and Concerns/Grievances from Learners	
General	Specific
Technology	Internet connection
	Lack of knowledge in using different platforms
	Uniformity of platforms used
	Lack of gadgets
Communication	Learners having difficulty communicating with teachers

FO/21-0334/10062021

Office of the Undersecretary for Field Operations, *Palarong Pambansa* Secretariat, and DEACO
Department of Education, Central Office, Meralco Avenue, Pasig City (Room 515, Mabini Building)
Tel. No: (02) 631 84 92 Fax No: (02) 633 53 13
Email: usec.regops@deped.gov.ph

Learning Environment	Lack of conducive learning environment
	Family issues, personal errands, household issues, etc.
	Lack of supervision from a parent/guardian
	Power interruptions
	Natural calamities
Learning Materials	Lack of modules
	Excessive number of modules/requirements
Financial	Tuition fee increase or non-decrease (private school)
	Financial needs for class projects
	Utility bills (electricity, internet, etc)
Others	Physical submission of printed modules
	Non-enrolment and lack of interest in education due to personal family matters
	Other concerns

The aforementioned report must be submitted **on or before October 8, 2021 (Friday), 12:00 PM** through the Regional Operations Secretariat (usec.regops@deped.gov.ph). Submissions should be summarized/consolidated at the **regional-level, verified, and signed by the Regional Director.**

For further questions/clarifications, kindly contact Ms. Manuela Laine S. Dayawon (manuela.dayawon@deped.gov.ph) or Ms. Bea Franchezka E. Yumang (bea.yumang@deped.gov.ph).

For strict compliance and immediate action.

Thank you very much.




Republic of the Philippines
Department of Education


OFFICE OF THE UNDERSECRETARY

MEMORANDUM

DM-OURO-21-0334

TO : **ALL REGIONAL DIRECTORS**
MINISTER OF BASIC, HIGHER, AND TECHNICAL EDUCATION,
BARMM

FROM : 
ATTY. REVSEE A. ESCOBEDO
Undersecretary
Field Operations, Palarong Pambansa Secretariat, and DEACO


MALCOLM S. GARMA
Assistant Secretary
National Academy of Sports and Field Operations

SUBJECT : **REGIONAL SUMMARY REPORT ON THE CONCERNS AND**
GRIEVANCES RECEIVED FROM LEARNERS PRIOR TO THE
OPENING OF SCHOOL YEAR 2021-2022

DATE : October 6, 2021

In compliance with the request for data from the Office of Rep. Sarah Jane I. Elago of *Kabataan Partylist* during the House of Representatives' Plenary Hearing of the FY 2022 Budget of the Department of Education conducted on September 30, 2021, **the Regional Directors are hereby requested to furnish a regional summary report on the concerns and grievances received from learners prior to the opening of SY 2021-2022.** The regional summary report should comprise a minimum of three (3) and a maximum of five (5) pages.

In this regard, below is the list of possible grievances and concerns which may be included in the regional summary report, but not be limited to:

Types of Issues and Concerns/Grievances from Learners	
General	Specific
Technology	Internet connection
	Lack of knowledge in using different platforms
	Uniformity of platforms used
	Lack of gadgets
Communication	Learners having difficulty communicating with teachers

FO/21-0334/10062021

Office of the Undersecretary for Field Operations, Palarong Pambansa Secretariat, and DEACO
Department of Education, Central Office, Meralco Avenue, Pasig City (Room 515, Mabini Building)
Tel. No: (02) 631 84 92 Fax No: (02) 633 53 13
Email: usec.regops@deped.gov.ph

Learning Environment	Lack of conducive learning environment
	Family issues, personal errands, household issues, etc.
	Lack of supervision from a parent/guardian
	Power interruptions
	Natural calamities
Learning Materials	Lack of modules
	Excessive number of modules/requirements
Financial	Tuition fee increase or non-decrease (private school)
	Financial needs for class projects
	Utility bills (electricity, internet, etc)
Others	Physical submission of printed modules
	Non-enrolment and lack of interest in education due to personal family matters
	Other concerns

The aforementioned report must be submitted **on or before October 8, 2021 (Friday), 12:00 PM** through the Regional Operations Secretariat (usec.regops@deped.gov.ph). Submissions should be summarized/consolidated at the **regional-level, verified, and signed by the Regional Director.**

For further questions/clarifications, kindly contact Ms. Manuela Laine S. Dayawon (manuela.dayawon@deped.gov.ph) or Ms. Bea Franchezka E. Yumang (bea.yumang@deped.gov.ph).

For strict compliance and immediate action.

Thank you very much.