REGIONAL MEMORANDUM
No. 949, s. 2021

RE-ACTIVATION OF THE REGIONAL AND DIVISION OPLAN BALIK-ESKWELA (OBE) PUBLIC ASSISTANCE COMMAND CENTER (PACC)

To: Assistant Regional Director
    Regional OBE Members
    School Division Superintendents

1. In line with the conduct of the Oplan Balik-Eskwela (OBE) for School Year 2021-2022, for the start of classes on September 13, this Office reactivates the Regional and Division OBE Public Assistance Command Centers from September 6 to September 17, 2021.

2. The OBE-PACC shall serve as an information and complaints processing and routing mechanism.

3. Regional, Division, and school level OBE-PACC shall receive, process, and respond to simple queries, information requests, and complaints from the general public, including those forwarded by other DepEd Offices.

4. Please ensure that the OBE hotline numbers, email, and short messaging service numbers are available to the public through the official Facebook pages for wider information dissemination to the public.

5. Reporting of issues and concerns, including action taken, received within the day shall be forwarded to the regional and division OBE secretariat for consolidation and submission to the Central Office through the OBE Ticketing System.

6. All expenses incurred during the activity shall be charged against local funds subject to usual accounting and auditing rules (as stated in the DM 58, s. 2021).
7. For information and compliance.

Encl: None
Reference: DM 058, s. 2021
To be indicated in the Perpetual Index
Under the following subjects:

CLASSES    SCHOOLS

ORD-PAU/jds/RM_OBE Reactivation
August 24, 2021

TOLENTINO G. AQUINO
Director IV.