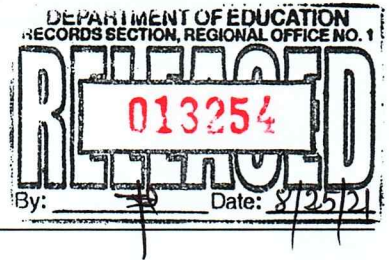




Republic of the Philippines
Department of Education
REGION I



Office of the Regional Director

AUG 25 2021

REGIONAL MEMORANDUM

No. 949, s. 2021

**RE-ACTIVATION OF THE REGIONAL AND DIVISION OPLAN BALIK-ESKWELA
(OBE) PUBLIC ASSISTANCE COMMAND CENTER (PACC)**

To: Assistant Regional Director
Regional OBE Members
School Division Superintendents

1. In line with the conduct of the **Oplan Balik-Eskwela (OBE) for School Year 2021-2022**, for the start of classes on September 13, this Office reactivates the Regional and Division **OBE Public Assistance Command Centers** from September 6 to September 17, 2021.
2. The OBE-PACC shall serve as an information and complaints processing and routing mechanism.
3. Regional, Division, and school level OBE-PACC shall receive, process, and respond to simple queries, information requests, and complaints from the general public, including those forwarded by other DepEd Offices.
4. Please ensure that the OBE hotline numbers, email, and short messaging service numbers are available to the public through the official Facebook pages for wider information dissemination to the public.
5. Reporting of issues and concerns, including action taken, received within the day shall be forwarded to the regional and division OBE secretariat for consolidation and submission to the Central Office through the OBE Ticketing System.
6. All expenses incurred during the activity shall be charged against local funds subject to usual accounting and auditing rules (as stated in the DM 58, s. 2021).



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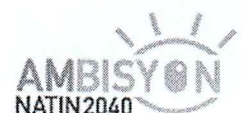


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7. For information and compliance.


TOLENTINO G. AQUINO
Director IV. 

Encl: None

Reference: DM 058, s. 2021

To be indicated in the Perpetual Index

Under the following subjects:

CLASSES SCHOOLS

ORD-PAU/jds/RM_OBE Reactivation
August 24, 2021